

GOVERNMENT NOTICE NO. 81 published on. 7/1/2020

THE LAND TRANSPORT REGULATORY AUTHORITY ACT,

(CAP. 413)

REGULATIONS

*(Made under section 45)*

THE LAND TRANSPORT REGULATORY AUTHORITY (CERTIFICATION OF  
COMMERCIAL VEHICLE DRIVERS AND REGISTRATION OF CREW) REGULATIONS,  
2020

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THE LAND TRANSPORT REGULATORY AUTHORITY ACT,  
(CAP.413)

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**REGULATIONS**

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*(Made under section 45)*

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THE LAND TRANSPORT REGULATORY AUTHORITY (CERTIFICATION OF  
COMMERCIAL VEHICLE DRIVERS AND REGISTRATION OF CREW)  
REGULATIONS, 2020

PART I  
PRELIMINARY PROVISIONS

- Citation                    1. These Regulations may be cited as the Land Transport Regulatory Authority (Certification of Commercial Vehicle Drivers and Registration of Crew) Regulations, 2020.
- Application                2. These Regulations shall apply to drivers and crew of commercial road transport.
- Interpretation            3. In these Regulations, unless the context otherwise requires-  
“accident” means an unwanted or unintended sudden event or specific chain of events which have harmful consequences;
- Cap.413                    “Act” means the Land Transport Regulatory Authority Act;
- Cap.413                    “Authority” means the Land Transport Regulatory Authority established under section 4 of the Act;
- “Certification Committee” means the Certification Committee constituted by the Director General

pursuant to regulation 6;

“certificate of authorization” means a certificate issued by the Authority to a driver authorizing him to drive commercial vehicles;

“certificate of registration” means a certificate issued by the Authority to recognize a registered crew;

“conductor” means a person who collects fare from passengers, takes care of passenger’s safety, comfort and luggage;

“crew” means any employee of the commercial road transport licensee forming part of travelling staff in a vehicle excluding a driver;

“demerit point system” means a system of penalizing drivers of vehicles for violating provisions of these Regulations by deducting points from the certificate of authorization for each type of violation leading to cancelling or suspending the driver’s certificate of authorization if a certain number of points are reached;

“designated bus stop” means a bus stop recognized by the Authority”.

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“Director General” means the Director General of the Authority appointed under section 13 of the Act;

“driver” means a person who acts as steersman of a commercial vehicle;

“electronic identification key” means an electronic device used to identify driver through or electronic system approved by the Authority

“fare” include a sum payable in respect of a contract ticket or a season ticket;

“licence” means a public road service licence granted to an operator of public transport service vehicle under the Transport Licensing (Public Service Vehicles)

Regulations;

“luggage” includes cases, parcels, bags, boxes carried by a passenger;

“medical practitioner” means a medical practitioner registered with the Medical Council of Tanganyika;

“Minister” means the Minister responsible for land transport;

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“narcotic substance” has the meaning assigned to that expression under the Drugs and Prevention of Illicit Traffic in Drugs Act;

“officer of the Authority” means director, manager or any other officer authorized by the Authority;

“operator” means the holder of a license referred to under these Regulations, and it includes an owner;

“owner” means a person who is registered in the Register as the owner of a motor vehicle and includes the person in lawful possession of the motor vehicle under hire purchase agreement or any other agreement;

“passenger” means any person who is travelling in a vehicle in agreement of paying approved fare.

“Professional driving permit” means a driving permit that authorizes a driver of a commercial vehicle to cross border in accordance with Tripartite Agreements among COMESA, SADC and EAC countries.

“regional agreements” includes agreement entered between United Republic of Tanzania and member states of the East African Community (EAC), Southern African Development Community (SADC) and Common Market for Eastern and Southern Africa (COMESA) blocks and Tripartite Agreements;

“time table” means a document issued by the Authority prescribing time of departure and arrival of intercity public service vehicles at different stations in a particular route;

“tripartite agreement” means agreements entered between EAC, SADC and COMESA;

PART II  
CERTIFICATION OF COMMERCIAL VEHICLE DRIVERS

Certification of commercial vehicle drivers

4.-(1) A person shall not drive a commercial vehicle without being certified by the Authority.

(2) The Authority may permit a driver to cross border to Tanzania where the driver -

- (a) possesses a valid driving licence in compliance with the vehicle categories and regional standards; or
- (b) complies with the requirements of regional and tripartite agreements.

Application for certificate

5.-(1) A driver who intends to be certified by the Authority shall submit an application to the Authority in a manner prescribed in the Second Schedule.

(2) The application under sub-regulation (1), shall be accompanied with:

- (a) a certified copy of certificate of training in driving a commercial vehicle from a recognized driving institution;
- (b) a certified copy of the driving licence;
- (c) proof of payment of certification fees; and
- (d) recent medical examination report from a recognized medical practitioner as prescribed in the First Schedule;
- (e) any other information as may be required by the Authority.

(3) Notwithstanding sub-regulation (1), where at the commencement of these Regulations, a commercial vehicle driver who-

- (a) possesses a relevant driving licence; and
- (b) has experience of not less than five years in commercial road transport;

shall submit an application to the Authority as may be prescribed by the Authority.

(4) Notwithstanding sub regulation (1) and (2), the Certification Committee may exempt any person from any of the conditions of this regulation.

Certification  
Committee

6.-(1) The Director General shall constitute a Certification Committee which shall consist of at least five members as follows-

- (a) an experienced driver;
- (b) an experienced driver's trainer from the recognized institution;
- (c) a qualified psychologist; and
- (d) two other persons with experience in land transportation industry as the Director General may deem fit.

(2) Tenure of office of members of the Certification Committee shall be three years subject for re-appointment for one more term.

(3) The Authority shall prepare guidelines to govern conduct and assessment criteria for certification purposes.

Functions of  
Certification  
Committee

7. The Certification Committee shall perform the following functions:

- (a) to assess applications for certification of commercial vehicle drivers;
- (b) to carry out assessment of the applicant as provided for in the guidelines;
- (c) to prepare assessment report and submit to the Director General; and
- (d) any other function relating to certification of commercial vehicle drivers as may be directed by the Director General.

*Land Transport Regulatory Authority (Certification of Commercial Vehicle Drivers and Registration of Crew)*

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Issuance of  
certificate of  
authorization

8.-(1) The Authority shall, where it is satisfied that the application requirements under these Regulations are complied with, issue a commercial vehicle driver with a certificate of authorization.

(2) The certificate of authorization issued under this regulation shall be in the form prescribed in the Third Schedule.

(3) A certificate of authorization issued under this regulation shall be valid for two years.

(4) An applicant of a certificate shall pay to the Authority fees as set out in the Fourth Schedule.

Electronic  
driver  
identification  
key

9.-(1) A certified driver may be issued with an electronic identification key by the Authority.

(2) Subject to Sub regulation (1), the Authority shall prescribe from time to time categories of vehicles to which identification keys shall apply.

(3) Where a certified driver is issued with an electronic identification key shall ensure that it is kept in good order and not transferred to any other person.

Terms and  
conditions for  
driver

10.-(1) Any certified driver under these Regulations shall adhere to the following conditions:

- (a) complying with specified speed limits;
- (b) not drive under the influence of alcohol or any other narcotic substance;
- (c) obey a lawful order of police officer or an officer of the Authority; and
- (d) drives with a valid driving licence and certificate of authorization.

(2) A public passenger vehicle driver shall, in addition to conditions prescribed under sub regulation (1), comply with the following conditions:

- (a) not carry passengers or any person in excess of the maximum number stated in the public service licence;



- (b) ensure that before moving the vehicle all doors are closed;
  - (c) ensure a commercial vehicle is licensed and has valid insurance;
  - (d) ensure all passengers are informed about safety requirements prior to commencement and throughout the journey;
  - (e) ensure that passengers are carried to specified destinations in accordance with the issued tickets or paid fare;
  - (f) stop at designated area where toilets or other social amenities are available;
  - (g) maintain a log book and time table in the licenced motor vehicle;
  - (h) not operate on another route other than the specified route in the licence;
  - (i) not terminate journey before reaching final destination;
  - (j) wear clean and neat uniform;
  - (k) not refuel a vehicle while passengers are on board;
  - (l) ensure the entertainment provided in a public service vehicle in the course of a journey comply with norms and culture of Tanzania and with low volume;
  - (m) ensure no person does business, preaches, conducts political activities or provides entertainment inside the bus;
  - (n) not mistreat or harass passengers and other road users;
  - (o) not instigate or participate in any move or act which can lead to halting of transport services; and
  - (p) in case of intercity buses: ensure vehicle tracking system is working, not temper with vehicle tracking system and use electronic driver identification key.
- (3) notwithstanding the provisions of sub regulation
- (1) a private hire driver shall adhere to the following

conditions:

- (i) show courtesy to passengers;
- (ii) not charge fare above the amount prescribed by the Authority;
- (iii) maintain general body hygiene and wear clean and neat clothes;
- (iv) not temper with fare charging system;
- (v) ensure safety and security of passenger is not threatened;
- (vi) in case of ride sharing: ensure fully cashless payment of fare;
- (vii) ensure fare charging system is working properly all the time; and
- (viii) does not cancel booking made electronically.

Renewal of certificate

11.-(1) A certificate of authorization shall be renewed after every two years.

(2) A driver who intends to renew a certificate of authorization shall apply to the Authority within sixty days prior to the expiry date.

(3) The application for renewal of a certificate shall be accompanied with:

- (a) a valid driving licence;
- (b) proof of payment of certification fees as prescribed in the Fourth Schedule;
- (c) a recent medical examination report from a medical practitioner as prescribed in the First Schedule; and
- (d) proof of successfully completing refresher training at a recognized institution, in the case of every second renewal.

(4) A person shall not drive a commercial motor vehicle without a valid certificate of Authorization.

Professional driving permit

12. Subject to regulation 4(2), the Authority may issue a professional driving permit to a cross border commercial vehicle driver in accordance with tripartite agreement.

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Assignment of points                      13.- A certificate of authorization shall be assigned with fifty points which shall be subjected to demerit point system in a manner prescribed in the Fifth Schedule.

Suspension or cancellation of certificate of authorization                      14.-(1) The Authority may suspend or cancel a certificate of authorization of a driver whose driving license has been suspended or cancelled under the Road Traffic Act.

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(2) Without prejudice to the provisions of the Road Traffic Act, the Authority may-

(a) cancel a certificate of authorization under the following conditions:

- (i) if a driver undergoes two suspensions within a validity period of the certificate of authorization;
- (ii) if a driver causes accident resulting to serious injuries or death through careless or reckless driving;
- (iii) upon proof of tempering with vehicle tracking system or fare charging system;
- (iv) upon proof of driving while under influence of alcohol or drugs; or
- (v) upon conviction in relation to offences against passengers or their properties;

(b) suspend for the period of three months certificate of authorization of the driver whose demerits point's decreases to ten or below.

(3) Subject to sub regulation (1), upon expiry of suspension period, the Authority shall uplift a certificate of authorization.

Effect of suspension or cancellation of certificate of authorization                      15.-(1) A driver whose certificate of authorization is cancelled, shall-

(a) not be allowed to apply for the same certificate within a period of one year from the date of

cancellation and shall immediately surrender the certificate to the Authority;

(b) undergo refresher training as prescribed by the Authority prior to the application of new certificate of authorization.

(2) A driver whose certificate of authorization is suspended shall not drive any vehicle during a period of suspension.

Application for review

16. An applicant or a driver aggrieved by a decision of the Authority may apply for review in accordance with Land Transport Regulatory Authority (Review Procedure) Rules, 2020.

### PART III REGISTRATION OF CREW

Application for registration

17. A person who intends to work as crew in a commercial Vehicle shall apply for registration to the Authority in the form prescribed in the Second Schedule to these Regulations.

Requirements for registration

18.-(1) An application for registration as crew shall be accompanied with-

(a) medical examination report from the medical practitioner; and

(b) proof of basic training in one of the field of transport, first aid, customer care or other related field.

(2) Where the Authority-

(a) is satisfied that the provisions of these Regulations have been complied with, the Authority may issue a registration card in the format set out in the Sixth Schedule; or

(b) rejects an application for registration and notify the applicant reasons for rejection within seven days.

Transfer of registration card                      19. The registration card issued under these Regulations shall not be transferred to any person.

PART IV  
TERMS AND CONDITIONS FOR CREW

Terms and conditions for crew                      20.-(1) A crew of a commercial vehicle shall ensure

- (a) the vehicle does not carry dangerous goods;
- (b) a public service vehicle does not carry passengers in excess of the maximum number stated in the licence;
- (c) maintains general body hygiene and wears a clean and neat uniforms as will be determined by the Authority;
- (d) he is in possession of registration card issued by the Authority;
- (e) passengers are informed about safety issues before departure and during the journey;
- (f) dustbins are kept inside buses and used by passengers;
- (g) interior part of the bus is kept clean;
- (h) electronic tickets are issued to passengers;
- (i) exercises customer care;
- (j) does not use hostile or abusive language to passengers;
- (k) passenger luggage are tagged and securely kept;
- (l) the entertainment provided in a public service vehicle in the course of a journey comply with norms and culture of Tanzania and with low volume;
- (m) no person, does business, preaches, conducts political activities or provides entertainment inside the bus; and
- (n) ensure that a manifest of passengers travelling in the bus is properly filled in triplicate a one copy is submitted at-
  - (i) initial police inspection station;

- (ii) kept at the bus office;
- (iii) in the bus and updated throughout the journey.

(2) The provisions of sub regulation (1) shall not apply to a driver certified under these Regulations.

Deregistration

21.-(1) The Authority may deregister a crew when it is satisfied that, any of the terms and conditions has been violated for more than three times.

(2) The Authority shall notify the crew in writing within seven days explaining intention for deregistration.

## PART V OFFENCES AND PENALTIES

Offences and penalties

22-(1) A crew who contravenes or fails to comply with these regulations commits an offence and shall, on conviction, be liable to a fine of not less than fifty thousand shillings but not exceeding one hundred thousand shillings or to imprisonment of not less than one month but not exceeding one year, or to both, fine and imprisonment.

(2) A driver who contravenes or fails to comply with these Regulations commits an offence and shall, on conviction, be liable to a fine of not less than fifty thousand shillings but not exceeding two hundred thousand Shillings and shall be subjected to demerit points system set out in the Fifth Schedule A; or to imprisonment for a term of not less than three months but not exceeding one year, or to both.

Power to  
compound  
offences

23.-(1) Notwithstanding the provision of this Regulation relating to penalties, where a person admits in writing that he has committed an offence under this Act, an authorized officer of the Authority may, at any time prior to the commencement of the hearing by a court of competent jurisdiction, compound such offence and order such person to pay sum of money as prescribed in the Fifth Schedule.

(2) Where an offence is compounded in accordance with subsection (1) and proceedings are brought against the offender for the same offence, it shall be a good defence for the offender to prove to the satisfaction of the court that the offence with which the offender is charged has been compounded under sub section (1).

(3) Where the person fails to comply with the notification issued under this section within the prescribed period, the Authority-

- (a) shall, in addition to sum ordered, require the person to pay an interest at the rate prescribed in the Regulations; and
- (b) may enforce the notification in the same manner as a decree of a court for the payment of the amount stated in the notification.

PART VI  
GENERAL PROVISIONS

Duty to  
provide  
information

24.- It shall be the duty of a driver or crew to inform the Authority in writing any change of-

- (a) particulars provided during registration; and
- (b) information related to employment.

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—————  
SCHEDULES  
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FIRST SCHEDULE

*(Made under Regulation 5(2)(d) and 11(1)(c))*

Medical Requirements

GENERAL REQUIREMENTS

1.—(1) Drivers must not be suffering from any medical conditions or be taking any medication, drugs or substances which are likely to cause—

- (a) a sudden loss of consciousness,
- (b) a reduction in attention or concentration,
- (c) sudden incapacity,
- (d) a loss of balance or coordination,
- (e) significant limitation of mobility.

*Vision*

(2) The following requirements as regards vision must be complied with—

- (a) aided or unaided distance visual acuity: 1,0; minimum of 0,5 for the worse eye,
- (b) maximum corrective lenses: hypermetropia + 5/myopia -8, (derogations may be authorised in exceptional cases and after having obtained the opinion Medical Practitioner then takes the decision),
- (c) near and intermediate vision: sufficient, whether aided or unaided,
- (d) contact lenses and glasses are authorised when periodically checked by a Medical Practitioner
- (e) normal colour vision: use of a recognized test,
- (f) field of vision: full,
- (g) vision for both eyes: effective; not required in a case where a person loses binocular vision after starting job as bus driver when that person has adequate adaptation and sufficient compensation experience,
- (h) binocular vision: effective,
- (i) recognition of colour signals: the test must be based on recognition of single colours and not on relative differences,
- (j) sensitivity to contrasts: good,

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- (k) no progressive eye disease,
- (l) lens implants, keratomies and keratectomies are allowed only on condition that they are checked on a yearly basis or at intervals set by a recognized Medical Practitioner,
- (m) ability to withstand dazzle,
- (n) coloured contact lenses and photochromatic lenses are not allowed, but UV filter lenses are allowed.

*Hearing and speaking requirements*

(3) Sufficient hearing confirmed by an audiogram ,i.e.—

– hearing good enough to hold a phone conversation and to be able to hear warning sounds and radio messages.

The following values should be taken as guidelines—

- (a) the hearing deficiency must not be higher than 40 dB at 500 and 1000Hz,

- (b) the hearing deficiency must not be higher than 45 dB at 2000 Hz for the ear with the worst air conduction of sound,
- (c) no anomaly of the vestibular system,
- (d) no chronic speech disorder (given the necessity to exchange messages loudly and clearly),
- (e) the use of hearing aids is allowed in special cases.

*Pregnancy*

(4) In the event of poor tolerance or a pathological condition, pregnancy must be considered to be a reason for the temporary exclusion of drivers. Legal provisions protecting pregnant drivers must be applied.

MINIMUM CONTENT OF THE EXAMINATION BEFORE APPOINTMENT

2.—(1) Medical examinations—

- (a) a general medical examination,
- (b) examinations of sensory functions (vision, hearing, colour perception),
- (c) blood or urine tests, testing among others for diabetes mellitus, insofar as they are necessary to judge the candidate's physical aptitude,
- (d) an Electro-Cardiogram (ECG) at rest,
- (e) tests for psychotropic substances such as illicit drugs or psychotropic medication and the abuse of alcohol calling into question the fitness for the job,
- (f) cognitive: attention and concentration; memory; perception; reasoning,
- (g) communication,
- (h) psychomotor: reaction time, hand coordination.

(2) Occupational psychological examinations—

The purpose of the occupational psychological examination is to assist in the appointment and management of staff. In determining the content of the psychological evaluation, the examination must assess that the applicant driver has no established occupational psychological deficiencies, particularly in operational aptitudes or any relevant personality factor, which are likely to interfere with the safe exercise of the duties.

PERIODIC EXAMINATIONS AFTER APPOINTMENT

3.—(1) Frequency

- (a) Medical examinations (physical fitness) must be taken at least every three years up to the age of 55, thereafter every year.
- (b) In addition to this frequency, a recognised Medical Practitioner must increase the frequency of examinations if the health of the member of staff so requires.
- (c) An appropriate medical examination must be carried out when there is reason to doubt that a holder of a train driving certificate fulfils the medical requirements set out in this Schedule.
- (d) Physical fitness must be checked regularly and after any occupational accident or any period of absence following an accident involving persons

(2) Minimum content of the periodic medical examination

If the bus driver/crew complies with the criteria required for the examination which is carried out before appointment, the periodic examinations must include as a minimum—

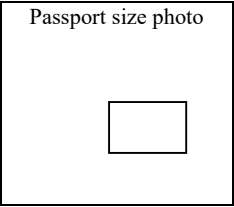
- (a) a general medical examination,
- (b) an examination of sensory functions (vision, hearing, colour perception),
- (c) blood or urine tests to detect diabetes mellitus and other conditions as indicated by the clinical examination
- (d) tests for drugs where clinically indicated.

In addition, an ECG at rest is also required for bus drivers over 40 years of age.

SECOND SCHEDULE

(Made under Regulation 5(1) and 17)

Application Form for Registration and Certificate Authorization



New [ ] Renewal [ ] Re [ ] nt [ ]

Part 1. Personal Details

- 1. First Name(s)
2. Surname
3. Postal Address
Town/City
4. Nationality
Place of Birth
Date of birth Day Month Year
5. Gender [ ] Male [ ] Female
6. National ID No.

Part 2. Contact Information / Physical Address

House No.
Area
Street
Mobile telephone number
Email
Region District Ward
Ward Executive

Part 3. License Details

- 1. Driver's License number
2. Driver's License category
3. Date issued
4. Tax Identification Number (TIN)
5. Name and address of driving school attended

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6. Date completed .....

Part 4: Employment history

Current Employer .....

Employer's Address.....Tel. No.....

Start Date .....

Previous Employer .....

Employer's Address.....Tel. No.....

Start Date .....End Date.....

Part 5: Declaration

I hereby declare that to the best of my knowledge that all the information provided in this application is true.

Applicant's Signature ..... Date.....

FOR OFFICIAL USE ONLY

<p style="text-align: center;">Recommendation                      Approval</p> <p style="text-align: center;">I recommend / not recommend /Disapprove issuance of</p> <p style="text-align: center;">Authorization</p> <p style="text-align: center;">Reasons.....</p>	<p style="text-align: center;">I hereby approve</p> <p style="text-align: center;">Certificate of</p>
<p style="text-align: center;">Amount Paid .....Receipt Number.....</p>	
<p style="text-align: center;">Driver's Certificate Number ..... Office Issued.....</p>	

**Caution**

*Knowingly making a false statement for the purpose of obtaining the grant of a certificate is an offence under Section 40 of the LATRA Act of 2019 and is punishable by fine or imprisonment*

THIRD SCHEDULE

*(Made under Regulation 8(2))*

DRIVER'S CERTIFICATE OF AUTHORIZATION

*(Made Under Regulation 8(1))*

The United Republic of Tanzania Land Transport Regulatory Authority (LATRA)		PICTURE XXXXXX XXX XXXXXX XXX XXXXXX XXX XXXXXX XXX
CERTIFIED BUS DRIVER		
Drivers Name: XXXXXXXX		
<i>Staff ID No.</i>	<i>LATRA/ROADS /01/101</i>	
<i>Department:</i>	<i>Road Transport Regulations</i>	
<b>CERTIFICATION:</b>		
The bearer of this card is certified to drive Buses/Trucks/Small and Medium Vehicles as per LATRA requirements.		
<i>Date of Issue</i>	<i>04/05/2020</i>	<i>Sign atur e</i>
<i>Expiry Date</i>	<i>03/05/2022</i>	.....
<i>Serial No.</i>	<i>LATRA/ROADS/D/2020/01</i>	<i>Director General</i>

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FOURTH SCHEDULE

*(Made Under Regulation 8(4) and 11(2)(b))*

Fees and Charges

Item	Amount in TZS
Application fees	10,000
Application for Renewal fees	10,000
Replacement	20,000

FIFTH SCHEDULE

*(Made Under Regulation 13, 22 and 23)*

*Demerit Points*

A table indicating type of offences and number of points attached to each offence is here under:

SCHEDULE A: FOR DRIVERS

S/N	NATURE OF OFFENCE	Penalties in TZS	NUMBER OF DEMERIT POINTS
1	Driving above specified speed limits	50,000/=	20
2	Carrying passengers in excess of the maximum allowed number	30,000/=	15
3	Driving the vehicle while passenger's door is open	30,000/=	15
4	Not maintaining timetable	50,000/=	20
5	Not maintaining logbook	30,000/=	0
6	Operating the vehicle on other routes not specified in a licence	30,000/=	15



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7	Terminating journey before reaching final destination	50,000/=	20
8	Driving a vehicle which does not have public service licence or insurance	50,000/=	0
9	Driving a vehicle without certificate of Authorisation	50,000/=	20
10	Driving vehicle without uniform	30,000/=	0
11	Driving a vehicle without identity card	30,000/=	0
12	Driving a vehicle while attending mobile phone	50,000/=	20
13	Not obeying lawful order of the police officer or officer of the Authority	50,000/=	20
14	Driving under the influence of alcohol or any other narcotic substance at any amount.	0	0
15	Mistreat or harass any passenger	30,000/=	10
16	Blocking or obstructing intentionally other service providers	30,000/=	5
17	carrying live animal or dangerous goods in the licenced motor vehicle	30,000/=	5

SCHEDULE B: FOR CREW

*(Made under regulation 20 and 23)*

S/N	NATURE OF OFFENCE	Penalties in TZS
(a)	Carrying dangerous goods	20,000/=
(b)	Carrying passengers in excess of the maximum number stated in the licence	20,000/=
(c)	Failure to wear clean and neat uniform	20,000/=
(d)	Failure to produce registration card	20,000/=

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(e)	Failure to inform passengers on safety issues before departure and en route;	20,000/=
(f)	Failure to administer dustbins in passengers bus	20,000/=
(g)	Failure to keep clean interior part of the bus	20,000/=
(h)	Failure to issue electronic tickets to passengers;	20,000/=
(i)	Failure to exercises customer care;	20,000/=
(j)	use hostile or abusive language to passengers;	20,000/=
(k)	Failure to tag and keep Passenger luggage	20,000/=

(l)	Failure to administer entertainment which are in conformity with norms and culture of Tanzania and at a reasonable volume;	20,000/=
(m)	no person, does business, preaches, conducts political activities or provides entertainment inside the bus	20,000/=

SIXTH SCHEDULE

*(Made under Regulation 18(2)(a))*

CONDUCTOR'S REGISTRATION CARD

*(Made under regulation 18(2))*

The United Republic of Tanzania Land Transport Regulatory Authority (LATRA)	PICTURE XXXXXX XX XXXXXX XX XXXXXX XX XXXXXX XX
CERTIFIED BUS CONDUCTOR	

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Conductor's Name: XXXXXXXX		
<i>staff id no.</i>	<i>latra/roads /crew/o1/101</i>	
<i>department:</i>	<i>road transport regulations</i>	
<i>certification:</i>	the bearer of this card is certified as a bus crew as per latra requirements.	
<i>date of issue</i>	<i>04/05/2020</i>	<i>signature</i>
<i>expiry date</i>	<i>03/05/2021</i>	.....
<i>serial no.</i>	<i>latra/roads/crew/2020/01</i>	<i>director general</i>

DODOMA,  
28th January, 2020

ISACK A. KAMWELWE  
*Minister for Works, Transport and  
Communications*